“To care for him who shall have borne the battle”

- Abraham Lincoln
I am proud to say 2016 was another outstanding year for the Dayton VA Medical Center. We have continued to grow and adapt our services to meet the needs of our Veterans in every facet of their medical care.

The Medical Center has remodeled numerous areas and purchased new equipment all in the effort to provide our Veterans’ with the safest, most effective and comfortable experiences possible. Included in these efforts was the complete renovation of our Med-1 Unit. The unit was completely remodeled with private rooms, private bathrooms, de-centralized work stations, computers in each patient room, and smart TVs.

Our therapeutic and diagnostic capabilities have greatly improved in the last year with the opening of our Outpatient Imaging Building, giving the medical center a second CT scanner and second large-bore MRI machine, along with the purchase of three new ultrasound units, one new CT scanner and the addition of a new interventional radiological suite. Our dental service also added a 3D digital CT machine improving diagnostic capabilities and providing for increased patient safety.

This has been a year of firsts for the Dayton VAMC. The orthopedics team became the VA’s first and only Joint Commission Advanced Orthopedic Knee and Hip program to receive certification. We also collaborated with the national SimLearn staff to pilot simulations for nursing orientation, providing feedback in anticipation of a national VA roll-out.

Our community partnerships continue to pay dividends for our Veterans. In 2016, the Dayton VAMC partnered with the City of Dayton and Montgomery County to effectively end Veteran homelessness in the local area. Through this collaboration, we are able to get homeless Veterans under a roof in a safe, comforting environment within hours of notification and on the road to a permanent housing solution.

The Dayton VAMC has continued its successful partnerships with a variety of medical institutions. With an outstanding working relationship with the 88th Dental Squadron at Wright-Patterson Air Force Base, our Veterans have had access to oral surgery and endodontics they may not have had otherwise.

In the spirit of transparency, we began hosting tele-town hall events. With this technology we are able to robo-call thousands of Veterans at once and allow them to ask questions directly to me and my staff. This allows us to understand the primary concerns of our Veterans know what and where we need to make some changes.

Additionally, the Dayton VAMC hosted 122 events in the local community to encourage Veterans to apply for the benefits they deserve through their service to their nation.

Our primary focus is, and always has been, on the Veterans. The Dayton VAMC staff does not do anything without first thinking about how it will affect the Veterans. We honor our Veterans and do everything in our power to make them feel that way. In that effort, we have handed out more than 1,100 Vietnam Veteran pins to recognize the sacrifices these Veterans made in that unique conflict. The Center also hosted more than 800 activities for Veterans, inpatients and hospice care residents.

In 2017, we will celebrate our 150th year of providing world-class healthcare to this nation’s heroes. It is an honor to play a small part in that historic mission. Here’s to another 150 years of continued service.
### A Look at the Numbers

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Medical Care Budget</td>
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<tr>
<td>MCCF Collections</td>
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<tr>
<td>Care In the Community Disbursed</td>
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<tr>
<td>Care In the Community Unique Patients</td>
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<tr>
<td>Care In the Community Cost/Unique</td>
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<tr>
<td>Monetary Donations</td>
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<td>Activity Donations</td>
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<td>Item Donations</td>
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<td>Grand Total Donations</td>
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<tr>
<td>Construction Projects</td>
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<tr>
<td>Employees</td>
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<tr>
<td>Unique Patients</td>
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<tr>
<td>Middletown Unique Patients</td>
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<td>Lima Unique Patients</td>
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<tr>
<td>Richmond Unique Patients</td>
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<td>Springfield Unique Patients</td>
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<tr>
<td>Admissions</td>
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<tr>
<td>Outpatient Visits</td>
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<tr>
<td>Hospital Operating Beds</td>
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<tr>
<td>Domiciliary &amp; PRRTP* Beds</td>
<td>99</td>
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<tr>
<td>Nursing Home Beds</td>
<td>200</td>
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<tr>
<td>Total Operating Beds</td>
<td>390</td>
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</tbody>
</table>

*Psychiatric Residential Rehabilitation Treatment Program

### Building Partnerships

- Hosted the Annual Dental Symposium for more than 100 attendees from local area and Ohio VAMCs.
- Continued outstanding working relationship with the 88th Dental Squadron at Wright-Patterson AFB to refer VA dental patients for oral surgery and endodontics.
- Veterans Justice Outreach organized “Wills for Heroes” with the Greater Dayton Volunteer Lawyers Project; 16 lawyers, working pro bono, assisted 22 Veterans with constructing wills.
- Partnered with City of Dayton and Montgomery County Homeless Policy Solutions Board to effectively end Veteran homelessness in the local area.
**Good News...**

“Mr. Murdock discusses Fisher House” (WHIO Talk Sunday, August 7, 2016)

“Fisher House fundraising will benefit VA patients, families” (Dayton Daily News, July 21, 2016)

“Ohio VA center, Korean veterans plan memorial ceremony” (Associated Press, June 25, 2016)

“Dayton VA gets $55K to help homeless vets” (WDTN, June 2, 2016)


“Wounded Warrior Softball Team gives vets purpose” (Dayton Daily News, May 19, 2016)

“Stunning grotto built by Dayton war veterans” (Dayton Daily News, May 10, 2016)

“Dayton VA leader tapped for new temporary role” (Dayton Business Journal, April 26, 2016)

“Dayton to become home of VA national archive” (Dayton Daily News, April 12, 2016)

“50 years later, local Vietnam vets thanked” (Dayton Daily News, March 30, 2016)

“Dayton VA honors Four Chaplains” (WDTN, February 3, 2016)


“$6M project would aid local veterans, families” (Dayton Daily News, November 11, 2015)

“VA Program Provides Foster Care For Veterans” (WYSO, November 11, 2015)

“Local developer commits $1M to proposed Dayton VA center project” (Dayton Business Journal, November 11, 2015)

“Job-hunting veterans fight PTSD stigma” (Hamilton Journal News, November 11, 2015)

**Construction & Innovation...**

- Opened new 24-bed Med-1 unit. Renovated space includes private rooms, private bathrooms, de-centralized work stations, computers in each patient room, and smart TVs.
- Dental Service was approved to purchase a 3D digital CT machine allowing for higher quality dental CT images improving diagnostic capabilities and providing for increased patient safety.
- Provided free Wi-Fi services to patients and guests in public areas and patient rooms.
- Created designated Purple Heart Recipient parking to honor our wounded Veterans.
- Opened new Outpatient Imaging Building containing a second CT and a second large-bore MRI machine and replaced three ultrasound units, one CT scanner and one IR suite, allowing faster studies with more detail.

**Old Administration Building to be New Home for National VA History Center**

“$6M project would aid local veterans, families” (Dayton Daily News, November 11, 2015)

“VA Program Provides Foster Care For Veterans” (WYSO, November 11, 2015)

“Local developer commits $1M to proposed Dayton VA center project” (Dayton Business Journal, November 11, 2015)

“Job-hunting veterans fight PTSD stigma” (Hamilton Journal News, November 11, 2015)
Service to Veterans

- Coordinated 11 events to present more than 1,000 pins recognizing United States military Veterans who served during the Vietnam War.
- Volunteer Services hosted more than 800 activities and 1,628 volunteer hours in support of our Veterans this year, with a 21 percent increase in donations.
- Worked with Dayton-Montgomery County Continuum of Care to end Veteran homelessness in our community. Fifty homeless Veterans housed during the “45 day VA and Mayor’s Challenge”

Excellence in Veteran Care ...

- VAs first and only Joint Commission Advanced Orthopedic Knee and Hip program to receive certification
- Revised nursing service orientation for new nurses to encompass relationship-based care and ICARE principles
- Collaborated with national SimLearn staff to pilot 14 simulations for nursing orientation over a four-day period, providing feedback in anticipation of a national VA roll-out
- Prosthetics average time to purchase items was just under five days, more than two days faster than the national average
- Completed multiple updates to the campus Grotto while making it wheelchair accessible for our disabled Veterans and guests
- Hosted Relationship Based Care Fair highlighting 39 action plans for care of Veterans and care of colleagues
- Hosted nine Reigniting the Spirit of Caring programs and six Relationship Based Care presentations for nearly 300 Dayton VAMC caregivers
- SHEP data for inpatient units demonstrated improvement in cleanliness, quietness, and recommendation of the hospital to friends & family
- A multidisciplinary team participated in multiple system redesigns to improve the Veteran admission experience, decreasing Monday through Friday wait times by 25 percent
- Installed High Frequency radio for emergency communication plan allowing VA facilities across the nation to be able to communicate with each other during a crisis and when traditional communication devices are inoperable
- Implemented “Quiet Time” on inpatient units from 2 – 4 p.m. daily
- Overall time from admission decision until the Veteran is in a bed on the unit decreased by 20 percent.
- EKG completion rates have dropped from over seven days to 24 hours on average on weekdays and 48-hours on weekends
- Coordinated mandatory Whistleblower Training Workshops in ongoing effort to promote transparency and an open and honest exchange of information between employees and management
- Surpassed the 50 percent benchmark for employee flu shots finishing at greater than 60 percent of employees immunized – top third tier in the country
- Conducted Veteran Tele-Town Hall sessions for each of our CBOCs (Lima, Springfield, Middletown, and Richmond Indiana) to speak with Veterans directly, answer their questions, and listen to their feedback.
- Completed Long Term Care Institute Accreditation Survey for the Community Living Centers
- Five RNs graduated from the Dayton VAMC Transition to Practice program
Snapshots of VA Life

- Korean War Memorial
- Martin Luther King Jr Breakfast
- VA2K
- Valentines for Vets
- Native American Heritage Month Celebration
- Korean War Memorial
- VA2K
- Valentines for Vets
- Rear Admiral John Haley Visits With Vets
- VAVS Awards
- National Night Out
- Rear Admiral John Haley Visits With Vets
- Mental Health Open House